

HSER 248: Case Management

This course provides a systems-based orientation to the development of knowledge and skills needed to become a case manager in health and human services. The course incorporates an ethical, culturally appropriate, strength-based and client-centered approach. Skill development includes intake, assessment, service planning, care coordination, discharge planning, referral, advocacy, and documentation and exploration of ethical mandates. (Previously offered as experimental course HSER 297L.)

Credits: 3

Prerequisites: Placement in ENG 100 or equivalent or Instructor approval

Program: [Human Services](#)

Recommended Prep: HSER 100, Computer and Internet skills